THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOP MENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RE-SOURCES (SHRI P. K. THUNGON) : (a) to (c) The Departmental Pools art created and controlled by the concerned Administrative Deptt.lMinistry and comp laints of irregularities in the managemenl of such pools are not normally received in this Ministry. However in case any such complaints are received, they arc forwarded to the Department concerned for appropriate action.

Monitoring of Complaints against D.D.A.

2167. SHRI PASUMPON THA KIRUTTINAN : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether there is any machinery in her Ministry to monitor the complaints against D.D.A.

(b) if so, what is the number of comp-laints received in the Ministry of which appeared in the local media, against D. D. A. during the last one year and how many of them have been sorted out and how many of them are still lingering; and

(c) what time limit, if any, is allowed to the D. D. A. to settle a complaint after it is taken up by the Ministry for redressal ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOP MENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RE-SOURCES (SHRI P. K. THUNGON) : SOURCES (SHRI P. K. THUNGON) : (a) to (c) DDA is a statutory autonomous Authority whose operations ace supervised by an Authority under thi Chairmanship of Lieutenant Govemo, As such, the complaints received from the public are referred to DDA for necessary action. The compliance in this regard is monitored by the Administrative division in the Ministry. No record is kept in the Ministry of number of complaints received and disposed of, as th's is a continuous process. Frequent meetings are held with DDA officials to settle outstanding issues. The Directorate of Public Grievances in the Government of fndia also requires into specific grievances and initiates action for early redressal.

Installation of Fire Safety Equipment in D.D.A. Flats

2168. SHRI SUNDER SINGH BHAN-DARI : Will the Minister of URBAN DEVELOPMENT be pleassd to state :

(a) whether it is a fact that flats cons tructed by DDA have not been pro-ided with fire fight'ng devices individually; if so. the number of cluster of DDA flats with number of flats in each area not having such facility;

(b) whether these flats are being served by centralised Government/Delhi Adran. Fire Fighting Service Stations in ;heir respective areas; and

(c) whether Government have exempted Group Housing Societies with less than 200 flats from installat'on of indi-idual fire fighting equipment; if not, the reasons therefor ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOP MENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RE-
(a) The DDA has reported that as per fire fighting guidelines issued by Chief Fire Officer, Delhi, for block of flats upto 15 metres i.e. (up to four storeyed flats), individual fire fighting devices and arrangements are not required.

However for multi-storeyej residential Bats constructed by DDA, fire fighting